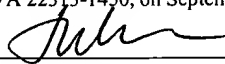




PATENT  
Docket No.: 1014/202

**CERTIFICATE OF MAILING BY "FIRST CLASS MAIL"**

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Julie Nguyen

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In the application of:

Maso, et al.

Serial No.: 09/964,265

Filing Date: September 25, 2001

For: APPLICATION MANAGER FOR  
MONITORING AND RECOVERY OF  
SOFTWARE BASED APPLICATION  
PROCESSES

Examiner: Bonura, Timothy M.

Group Art Unit: 2114

**FORMAL DRAWINGS**

**- INCLUDING DRAWING AMENDMENTS**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450


Dear Sir:

Transmitted herewith are 12 sheets of formal drawings in the above-referenced patent application for the Official Draftsperson.

Amendments to several of the original filed drawings sheets were made to correct obvious typographical errors. Further, amendments were made to correct cross-references of figure numbers in various flow diagrams. No new matter or substantive changes were made. The correct cross-reference numbers are obvious from the original descriptive information provided in the flow diagrams. Annotated marked-up drawings sheets are also transmitted herewith to show the changes.

Respectfully submitted,

Dated: September 16, 2005



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